



Royal Flying Doctor Service

WESTERN AUSTRALIA

The Royal Flying Doctor Service in Western Australia (RFDS) is an iconic and innovative charity, which saves lives and improves patient outcomes.

We believe everyone should have access to the best healthcare, regardless of where they live, work or travel across Western Australia.



Our essential service



emergency retrievals



primary healthcare



telehealth consultations



medical chests

FY20 snapshot

EMERGENCY AEROMEDICAL RETRIEVALS

9,012

MEDICAL CHESTS

551

PRIMARY HEALTHCARE PATIENTS

15,612

KILOMETRES FLOWN

7.96m

Common diagnoses

1. injury & poisoning
2. circulatory system
3. digestive system



Source: RFDS WA data FY20

Pilbara health profile



61,435 population



7,534 potentially preventable hospitalisations



21% unable to receive hospital care in region



1.2 x death rate for transport accidents compared with State

Source: WA Country Health Service Regional Health Profile 2018

Our COVID-19 response

To date we have transported **105*** confirmed or suspected COVID-19 cases in WA, including:

KIMBERLEY REGION

43

PILBARA REGION

13

MIDWEST REGION

17

GOLDFIELDS REGION

14

WHEATBELT REGION

9

GREAT SOUTHERN REGION

7

Source: RFDS WA data as of 14 August 2020
*Two patients transported from Darwin, Northern Territory

Our services in the Pilbara



1,624 patients transferred (187 < 15 years old)
Average: 4 per day, 31 per week



1,740 patients attended primary healthcare clinics, including 1,130 GP clinics



114 medical chests located in remote locations including mine sites

Source: RFDS WA data FY20