

More than a service,
part of the community.



ANNUAL REPORT
11/12

The furthest corner. The finest care.



Royal Flying Doctor Service
TASMANIA

Our Mission >

To provide excellence in
aeromedical and primary
health care across Australia

Our Patron >



We are honoured to have His
Excellency The Honourable
Peter Underwood AC, Governor
of Tasmania as our patron.

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The Year's Highlights >

In October 2011, RFDS South Eastern Section was awarded the Ambulance Tasmania fixed wing aeromedical contract for eight years starting in July 2012. This ensures that all Tasmanians will continue to benefit from the long-term health and commercial benefits generated by the RFDS.

1016

inter-hospital transfers



RFDS Tasmanian Section formally changed name to **RFDS Tasmania**

RFDS Tasmania celebrated its **52nd** anniversary

7 Medical Chests located in **remote locations** around Tasmania



437,807

kilometres flown around Tasmania and interstate

Successfully launched **Look! Up in the Sky** educational program in Tasmanian schools

116

Rural Women's GP Clinics

172 dental patients **treated** on Flinders Island



Medical Scholarship awarded to

Tim Jones and Dental Scholarship awarded to

Emma Norris

Donations increased by **120%**

Launched the **patient transfer facility** at Burnie Airport

Message from
the National
Chairman >



The reason why the Royal Flying Doctor Service of Australia retains its genuinely iconic status in the minds of Tasmanians is that it truly lives up to its motto “the furthest corner, the finest care”.

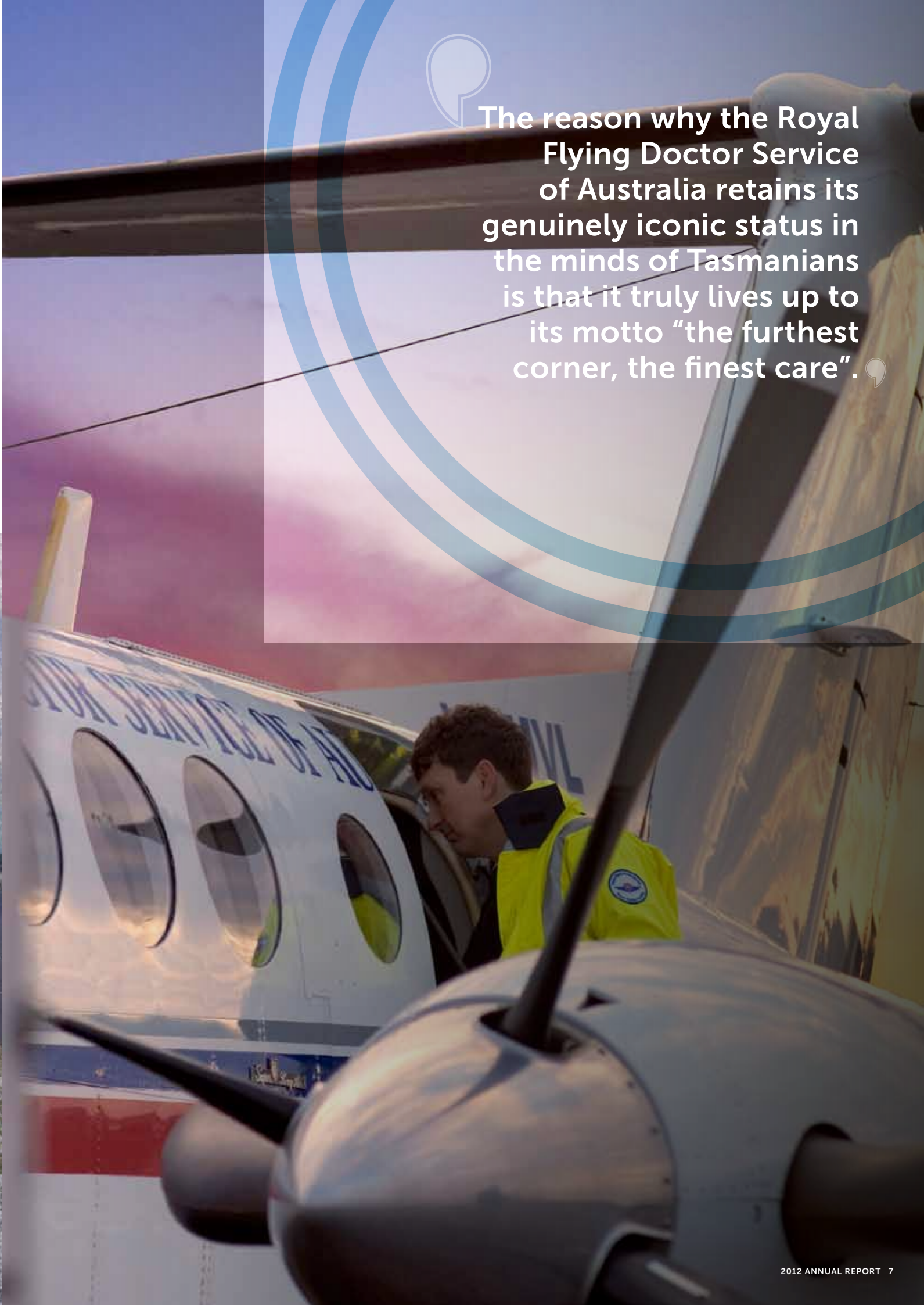
That it does this so well, is in very large part due to the superb support provided by the Tasmanian community at large and the Board, office staff and other supporters.

Well done to all of you so involved, and please keep up your very good work.

Michael Jeffery

Major General Michael Jeffery
AC, AO(Mil), CVO, MC (Retd)
Chairman – RFDS National Board

The reason why the Royal Flying Doctor Service of Australia retains its genuinely iconic status in the minds of Tasmanians is that it truly lives up to its motto “the furthest corner, the finest care”.



Message from our President >



**Since December 2011
our name is Royal
Flying Doctor Service
Tasmania Inc.**

My report presents highlights of RFDS Tasmania's successful 2011-12 financial year and looks to a bright future, aided especially by the generosity of our many hundreds of donors.

On behalf of the Board, members and supporters of RFDS Tasmania, I extend our thanks to our Patron, His Excellency The Honourable Peter Underwood AC, Governor of Tasmania, for his continuing goodwill.

We were delighted to learn in October 2011 of the success of the RFDS South Eastern Section (SES) tender for the Tasmanian Air Ambulance contract 2012-20 with two 1-year Government options to 2022.

RFDS Tasmania proudly supports the Launceston based pilots, engineers and management in their expert provision of fixed-wing aircraft capability to Ambulance Tasmania. Over 1,000 Tasmanian patients a year are flown in the SES King Air B200, mainly within Tasmania. We direct donors' monies to buying equipment, training and other items to supplement patient care beyond the terms of the Air Ambulance contract and to assist aircraft operations. An example is our donation of \$16,000 for a scissor lift for maintaining King Air external surfaces, including the tail. The scissor lift also expedites cleaning high sections inside the hangar.

RFDS Tasmania received a generous grant from RFDS Victoria to partly fund our delivery of their educational program, Look! Up in the sky! in Tasmanian primary schools.

We plan further projects involving interstate RFDS collaborations, especially in relation to health care on the ground in isolated Tasmanian populations.

Noteworthy occasions in the past year are many, including:

- > Visits at different times by RFDS, national CEO Greg Rochford and RFDS Victoria President Murray Rogers AM and CEO Scott Chapman;
- > The official opening in August 2011 of the RFDS Patient Transfer Shelter at Wynyard Airport. The shelter is a great tribute to many community groups in the Burnie-Wynyard area for their financial support of the project.
- > The RFDS Launceston Base Open Day in May. Attendance by the public exceeded the previous one in 2009 and effective media support was a feature.

- > Our scholarships recipients, experiencing living and working in rural and remote Australia. We are grateful for the indispensable enthusiasm of RFDS SES personnel based at Broken Hill NSW, and the pilots and Ambulance Tasmania flight paramedics working from Launceston.
- > Fundraising, such as at St Helens, Burnie and Ulverstone and by the Enormity Inc Santa Runs, Launceston Rotary Duck Race, Launceston Golf Club Lady Members and multiple other community groups.

The 3 paid officers of RFDS Tasmania, collectively 1.3 Full Time Equivalents, are a credit to the organisation and to themselves; my best wishes go to them.

Mr Tim Maddock, Chartered Accountant and a senior Hobart partner in Deloitte Touche Tohmatsu, was welcomed to our Board in mid-2012. He has been a long term supporter of the RFDS and has extensive commercial and board experience.

Mrs Jeanette Gatenby will step down in October after 4 very productive years with us. As the inaugural Chair of our Marketing Committee, Jeanette has given valuable direction to the Board, especially in public relations, media and community relations. She assisted with the appointment of the Executive Officer and played an integral role in the strategic direction of our marketing. Jeanette has contributed greatly to our scholarship programmes

The establishment of focused subcommittees has already benefited decision-making by our Board of management and will continue to do so.

I thank all Board members for supporting me so well over the 3 years of my presidency. I will pass the baton to my successor, confident in the Board's stewardship of RFDS Tasmania in the coming years.

Finally, my thanks go to all the many, many contributors to the work of the Royal Flying Doctor Service.

Dr George Merridew
President
RFDS Tasmania

RFDS Tasmania received a generous grant from RFDS Victoria to partly fund our delivery of their educational program, *Look! Up in the sky!* in Tasmanian primary schools.

In our community >

Look! Up in the Sky takes flight in Tasmania >

This year RFDS Tasmania launched an educational program in Tasmanian government, Independent and Catholic Schools for students in years 3 to 6.

Developed by RFDS Victoria, the resource is designed to give primary school children a comprehensive look at the significant contribution the RFDS has made to Australia’s history and its relevance to all Australians today.

The program provides learning and insight about the RFDS and is based on our core values of respect, teamwork, leadership, fairness and compassion. The resource relates to the focus areas of English, Science, Mathematics and History across the Australian Curriculum.

All Tasmanian primary schools were invited to register for the program. The program includes quality resources, access to the RFDS educational website and the opportunity to have the RFDS interactive aeromedical simulator visit registered schools later in the year.

We thank RFDS Victoria for their support to help lift the profile of the RFDS in Tasmanian primary schools and their school communities.



RFDS Open Day >

The RFDS held an Open Day at the Launceston Base to celebrate the national 84th anniversary of delivering the finest care to the furthest corners of Australia.

The Open Day gave Tasmanians a behind-the-scenes look at the vital work performed by the Flying Doctor and how it has developed in our state.

ABC radio personality Chris Wisbey conducted an outside broadcast from the base and Kerry Finch MLC interviewed pilots, Board Members and supporters of the RFDS.

The Open Day was a great day out for the whole family. Visitors toured the paramedic training simulator, the RFDS aircraft and an Ambulance Tasmania road ambulance. They also enjoyed a visit by Launceston Aviation Rescue Fire Fighters, talks by staff, a sausage sizzle, children’s activities, light refreshments and a raffle.

The RFDS thanks all volunteers and service organisations who worked to ensure that the day was a wonderful success.



East Coast morning tea >

RFDS Tasmania hosted a morning tea at the St Helens Portland Hall to thank the East Coast community for their ongoing support of the RFDS.

Over 130 guests from St Helens and surrounding municipalities attended the morning tea to hear President George Merridew speak of the current activities of the RFDS, including our support of Primary Health Care initiatives in rural Tasmania.

Special guest Nick Duigan – RFDS Ambassador and host of the Hook, Line & Sinker fishing show – gave a wonderfully entertaining account of his personal RFDS experience after an ultra light plane crash on Flinders Island in 2009. Nick also spoke of the vital link that the RFDS provides for people who live in rural and remote communities.

During the morning tea supporters shared their RFDS experiences including Break ‘O Day Councillor, Margaret Osbourne OAM who was airlifted from Flinders Island by volunteer Reg Munro in 1953.



RFDS Patient Transfer Facility launched at Burnie Airport >

Mayor Alwyn Boyd of the Burnie City Council and Mayor Robby Walsh of the Waratah-Wynyard Council, jointly launched the RFDS Patient Transfer Facility at an afternoon tea at the Burnie Airport.

RFDS Tasmanian President, Dr George Merridew, thanked the many contributing community organisations and individuals for their support of the project.

Costing more than \$200,000 the innovative taxi-through Shelter was built without Government assistance. The facility was constructed to enable under-cover transfer of patients between road and air ambulance in greater comfort and to ease the task of ambulance officers and pilots in all weather conditions.

The Burnie Airport was selected for this prototype because the airfield was in frequent use for patient transfers.

The RFDS in Tasmania will consider building similar shelters elsewhere in the state and the design is available to the RFDS throughout Australia.



Fred McKay Medical Student Scholarship >

By Tim Jones

I was fortunate to be awarded the 2011 Fred McKay Memorial Scholarship in the final year of my undergraduate studies. Through it, I was able to spend four weeks with the RFDS: two weeks with the Air Ambulance in Tasmania and two at the RFDS base in Broken Hill, NSW.

This was a fantastic opportunity for me to get an inside look at the workings of the RFDS, and to experience both the retrieval service and the remote area clinics that they operate. It was also a chance for me to witness first-hand the essential primary care services that the RFDS provide to those in the bush.

My RFDS experience began in August with an orientation to the Air Ambulance by Ambulance Tasmania. Each day for the next two weeks I would be assigned to a flight paramedic, and would take part in any flights heading out that day. If it was quiet, I

could head out with the road crews. It was an opportunity to contrast the acute-care model of services with the more primary care focused services I would be sampling in Broken Hill.

Over the course of my two weeks with ‘Mike Sierra Mike’ (the Tasmanian aircraft), I was to significantly increase my frequent flyer mileage, heading to King, Flinders & Cape Barren Islands, Strahan, St Helens, Wynyard, Smithton, Melbourne and Hobart, as well as many retrievals to the Launceston base.

The aircraft here in Tasmania operates largely as a retrieval and transfer service, transporting patients to specialist medical services, or from them back home. Patients are also frequently flown to and from Melbourne or Adelaide for advanced procedures that are not performed in Tasmania. For the transfers, the only crew is normally the pilot and a flight paramedic, however for retrievals a doctor (usually an anaesthetic registrar) is also present, and specialist teams (e.g. the Neonatal Emergency Transfer Service - NETS) will

travel on the aircraft if the situation requires them. Being involved with the medical retrieval service was a fantastic opportunity, and one I greatly enjoyed.

During my placement, I would be accompanying the doctors and allied health staff on clinic flights to the various towns and stations serviced by the Broken Hill base.

Other highlights of my time in Launceston include transporting a patient with suspected acute pancreatitis off Flinders Island in wet and extremely gusty conditions.

A week after my time with the Launceston RFDS, it was time to meet with the service’s main outpost in Broken Hill. This would be my first time heading to the area, so I was excited to see the landscape and meet the people. It is an early start at the Broken Hill base each morning, with the doctors expected to be there at 7am. By the time the medical staff arrives each morning, the Beechcraft Super King Air aircraft have already been prepared and are undergoing fueling. The pilots are making their final checks, and introducing a welcome sense of humour to the proceedings.

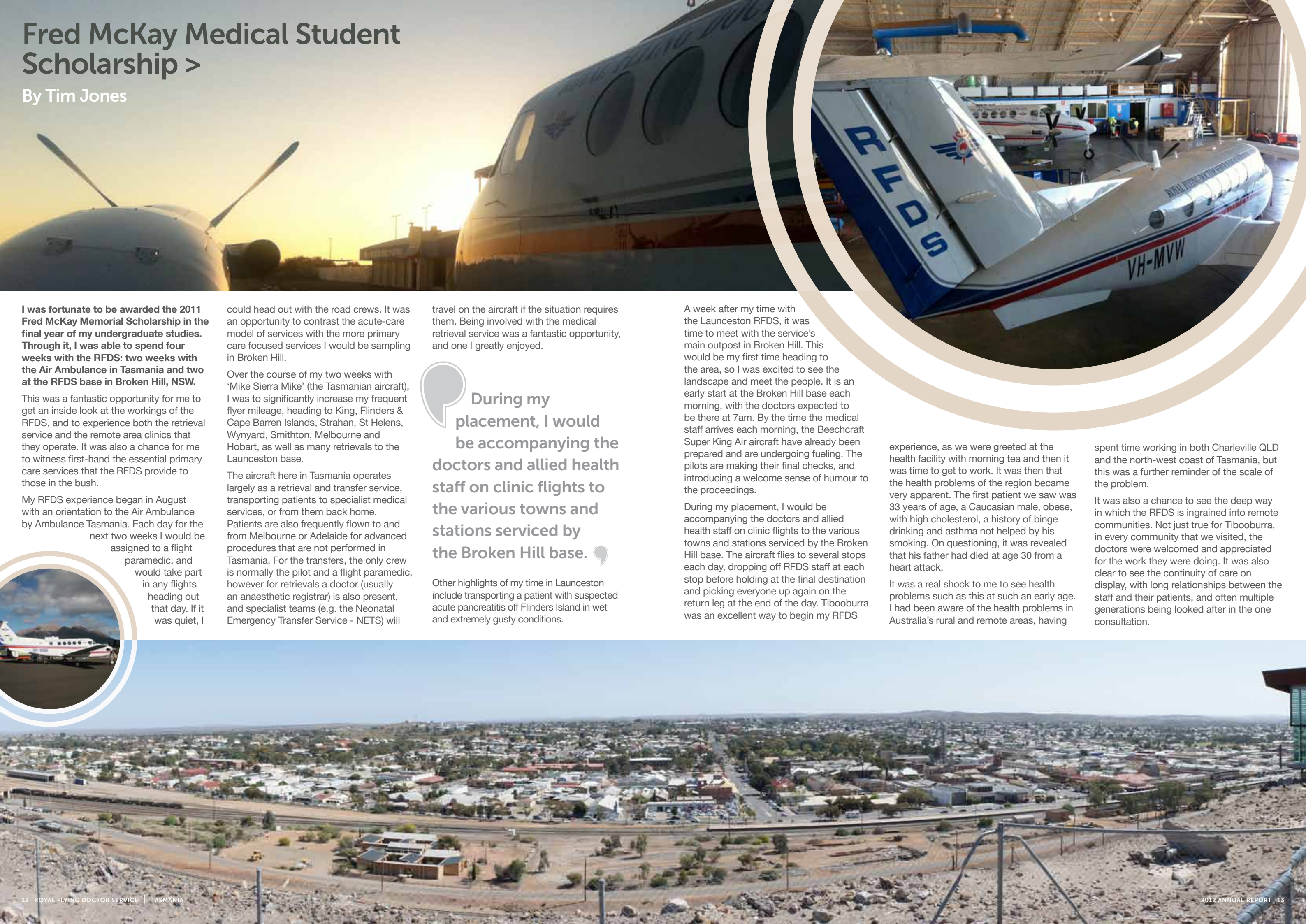
During my placement, I would be accompanying the doctors and allied health staff on clinic flights to the various towns and stations serviced by the Broken Hill base. The aircraft flies to several stops each day, dropping off RFDS staff at each stop before holding at the final destination and picking everyone up again on the return leg at the end of the day. Tibooburra was an excellent way to begin my RFDS

experience, as we were greeted at the health facility with morning tea and then it was time to get to work. It was then that the health problems of the region became very apparent. The first patient we saw was 33 years of age, a Caucasian male, obese, with high cholesterol, a history of binge drinking and asthma not helped by his smoking. On questioning, it was revealed that his father had died at age 30 from a heart attack.


It was a real shock to me to see health problems such as this at such an early age. I had been aware of the health problems in Australia’s rural and remote areas, having

spent time working in both Charleville QLD and the north-west coast of Tasmania, but this was a further reminder of the scale of the problem.

It was also a chance to see the deep way in which the RFDS is ingrained into remote communities. Not just true for Tibooburra, in every community that we visited, the doctors were welcomed and appreciated for the work they were doing. It was also clear to see the continuity of care on display, with long relationships between the staff and their patients, and often multiple generations being looked after in the one consultation.





Seeing the health struggles of many in the indigenous population of the town of Wilcannia was a confronting experience, but there was great hope in the midst of adversity. 


I was also impressed to see the focus on preventative measures and mental health, with significant effort being spent by the doctors on encouraging smoking cessation, drinking in moderation, eating healthily and having regular skin checks. Meeting the mental health nurse Mel and seeing the work that she did engaging with people who often had to deal with significant trauma and isolation was deeply impressive, and I could see how much it was appreciated.

It was interesting to see the subtle shift in focus of the RFDS also, with improved roads meaning the doctors sometimes driving to nearby clinics rather than rely on the aircraft for every trip. Clearly the focus was on health, with flying just a method of getting to the people who need services.

The following day, I went to Tilpa, an even smaller town on the banks of the Darling River far inland. A sign outside the clinic proudly advertised the population as '6', but the clinic was still busy due to the number of people coming in from the surrounding stations. This was a very enjoyable day, as between patients arriving the locals and visitors would sit around in

the shade and swap interesting or amusing stories about the history of the town. It is this integration of general practice into the community that most impressed me. I was also stunned to see the complexity of some medical issues that were being managed successfully in such a remote setting.



Every time I sat in the co-pilot's seat of the aircraft and gazed out over the dust clouds and deep orange sunsets on the way home will forever be etched in my memory. 

One of the patients we saw at Tilpa asked what the earliest record in their RFDS medical file was - and when we looked

we found 1957. It was interesting to see the progression of technology in assisting the service to reach its' goals - from the fountain pens and faded cards of old to the modern wireless broadband technologies of today. It's an odd juxtaposition with the landscape, but it works extremely well (unless it decides not to).

It is also impossible to talk about the operations of the RFDS without mentioning their system of over 2000 medical chests scattered through the region, which in combination with 24/7 phone support by a doctor at the Broken Hill base helps to effectively triage and assist in the early management of acute medical situations before the aircraft can reach the patient.

While there are countless other stories I could recount from the trip, there were a few personal highlights. Seeing the health struggles of many in the indigenous population of the town of Wilcannia was a confronting experience, but there was great hope in the midst of adversity. The fresh scones baked for the medical staff on arrival in White Cliffs must also rate highly. I was able to experience the rich beauty of the landscape as well. Every time

I sat in the co-pilot's seat of the aircraft and gazed out over the dust clouds and deep orange sunsets on the way home will forever be etched in my memory. Finally, my final clinic visit, to the station property of Wiawera, must rate as the greatest of all my experiences. It was here, through meeting and talking with the owners and hearing their stories, that I grasped most clearly what it means to live and work as a doctor in the Australian bush. The hardship that this couple had faced, their strong working relationship with the RFDS over many decades, and most of all their proud spirit in the face of many personal tragedies all showed me more clearly than any book ever could about the role of the RFDS.

Without a doubt, this has been one of the most rewarding placements of my medical training, and has demonstrated the unique role that the RFDS plays in rural Australia. It has also highlighted for me the importance of primary care in remote areas. The medical staff and pilots at the service were extremely kind and supportive of me during this placement. I am extremely grateful to the RFDS for allowing me this opportunity. I hope to be able to repay the favour one day.



RFDS/Zonta Dental Assistant Scholarship >

By Emma Norris

I actually prefer smaller planes to larger ones now, and the RFDS planes are really well equipped and lovely to fly in.

In October this year, I was the lucky recipient of the 2011 RFDS/Zonta Dental Scholarship to Broken Hill, in which I would spend 2 weeks working and flying with the RFDS as a Dental Assistant.

During my stay, I flew to a number of outback rural locations, including Wilcannia, White Cliffs and Wiawera, the latter being a property owned by two locals.

Wiawera was particularly interesting, as portable dental equipment was required to do any dental work for patients, and unfortunately it broke down at the very beginning of the day! Even though I did not have the chance to experience doing dentistry in someone's private clinic that day, I did have the chance to chat to the lovely owners who were very interested to find out what I was doing with the RFDS, and what I thought of Broken Hill considering I come from lush green Tasmania, with mountains, hills, valleys; you name it!

I really loved the flying. To start off, I was quite nervous as I had never flown on a

small plane before - only the commercial jets. But once we took off for the first time I knew that I was going to love it! I actually prefer smaller planes to larger ones now, and the RFDS planes are really well equipped and lovely to fly in.

I really loved the flying. To start off, I was quite nervous as I had never flown on a small plane before - only the commercial jets. But once we took off for the first time I knew that I was going to love it!

During my stay, it wasn't just the remote areas I got to see. Broken Hill is a lot larger than I expected it to be, I had no idea there would be private dental practices in the town.

I was lucky enough to be given a tour of Greg Cock's dental practice, which I found quite amazing and very well equipped with equipment such as his own 3D x-ray machine, and also a Cerec, used to make porcelain inlays and crowns. This practice was a little more familiar to me and I enjoyed chatting to Greg and his staff about the high tech equipment and the procedures they do. I was also impressed with the amount of patient contact the assistants have.

The weekend I was present in Broken Hill, the Silver City cup races were on. I had no idea they would be on while I was there, so it was quite fun (and a bit of a challenge) scrounging up some appropriate race attire with the other girls I was staying with. What a day! I couldn't believe it when I found out that George Houvardas and Hugh Sheridan from Packed to the Rafters (my favourite show) would be at the races. And I was lucky

enough to have my photo taken with them!

I also travelled out to Silverton, and on the way we did the underground mine tour at Daydream mine, as well as driving to Mundi Mundi Plains where you can see nothing but flatness for miles, definitely something worth seeing, as is the sunset over Broken Hill from the Living Desert sculptures.

All in all I had a really fascinating and stimulating time and was very fortunate

to stay and work with great people, and I am really thankful to the RFDS and Zonta for giving me the opportunity to experience a different side of dentistry; one I would not have had the chance to see otherwise.



RFDS Tasmania is governed by a Board, comprising a President, 2 Vice Presidents, an Honorary Secretary, Honorary Treasurer and 2 - 5 other members, all of whom are elected annually at the Annual General Meeting. The RFDS Tasmanian Board also nominates a representative to the RFDS Australia Board.

All positions are honorary and Directors are independent of management and key contractors. Details of the Directors and their qualifications and experience are set out elsewhere in this report. The Board meets six times each year.

The Board aims to operate in accordance with the principles and spirit of the ASX Australian Corporate Governance principles as they apply to a smaller not-for-profit organisation.

The Board is responsible for the overall governance of RFDS Tas, for its performance, and is accountable to its members, stakeholders and all statutory and regulatory authorities.

The Board sets the values, goals and strategic direction of RFDS Tas. It sets and approves strategic and financial plans, monitors achievement of these goals and oversees the operations of the RFDS in Tasmania (except for the Air Ambulance contract operated by RFDS South Eastern Section).

The Board has appropriate policies in place to declare and manage conflicts of interest.

As a not-for-profit organisation that receives strong community and government support we are cognisant of our obligations to the community in which we operate, and ensure that our staff and volunteers understand our mission and values. We have established fundraising principles and guidelines to meet State and Federal legislative requirements.

The Board has established 5 committees to assist in enhancing the governance and effective operations of RFDS Tasmania.

Governance Risk and Finance Committee

The Committee assists the Board in the effective discharge of its responsibilities to the members in relation to governance, risk, financial management and reporting, audit and compliance with laws and regulations.

Nomination Committee

The Committee assists the Board to discharge its responsibilities in relation to the composition, structure and operations of the Board including evaluation of the Board's performance and identification of suitable development opportunities for Board members.

Marketing Committee

The role of the Marketing Committee is primarily to review the Marketing and Development strategy of RFDS Tasmania and provide recommendations on Marketing and Development options to the Board in accordance with the strategy.

Facilities Committee

The Facilities Committee was formed during the year to assist the Board in decision making about the built assets owned or leased by RFDS Tasmania. In particular the committee considers the suitability of existing facilities, assesses the acquisition of new facilities, and monitors the maintenance, integrity and safety of operations at all facilities.

“Wish list” Committee

The Wishlist Committee coordinates requests from individuals or organisations for funding or other support of medical, dental, aviation and engineering equipment or services for the delivery of health services and training. The Committee also allocates donations to specific purposes where donors have indicated their desire to support a specific project.

Tasmania Board Member Biographies >

(1)



Dr George Merridew (1)
President
Elected 1995

Consultant Anaesthetist
RAAF Specialist Medical Reserve
Fellow, Australia and New Zealand
College of Anaesthetists

(2)



Mr Michael Hackman (2)
Senior Vice-President
Elected 2004

Company Director
Director, Royal Flying Doctor Service of
Australia
Master of Politics and Public Policy
Fellow of the Australian Institute of
Company Directors
Private Pilot Licence and aircraft owner

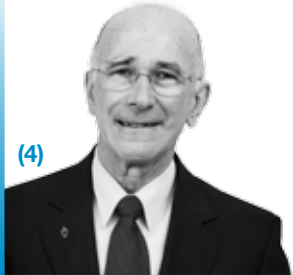
(3)



Mr Malcolm Graeme White (3)
Vice-President
Elected 2005

Chief Executive Officer, Tasmanian Skills
Institute
Former Director, Royal Flying Doctor
Service of Australia
Master of Business Administration
Air Transport Pilot Licence

(4)



Mr Robert Grey (4)
Secretary/Public Officer
Elected 1999

Retired Air Force Officer
Master of Defence Studies
Company Director
Justice of the Peace
Commercial Pilot Licence

(5)



Mrs Sarah Merridew (5)
**Treasurer Chair Finance and Risk
committee**
Elected 2006

Non Executive Director of MyState
Limited, Tasmanian Railway and Ben
Lomond Water
Chartered Accountant, Fellow of the
Australian Institute of Company Directors
Former Partner of Deloitte Touche
Tohmatsu

(6)



Mr Lindsay Douglas Millar OAM (6)
Elected 1965

Retired Orchardist
Foundation member and Past President
RFDS National Board 2002 – 2008
RFDS Rev. John Flynn Fellowship
Award (National) 2009
Tasmanian Aero Club Past President
and Life member
Private Pilot's Licence

(7)



Mrs Jeanette Mary Gatenby (7)
Chair Marketing Committee
Elected 2008

Teacher
Bachelor of Arts (Hons), Dip Teaching,
Graduate Diploma Career Counselling
Former Journalist and Public Relations
and marketing project manager

(8)



Ms Caroline Louise Wells (8)
Elected 2009

Chief Executive Officer, Diabetes
Tasmania
Master of Business Administration
Graduate of the Australian Institute of
Company Directors
Former Director of Nursing, Hobart
Private Hospital

(9)



Mr Tim Maddock (9)
Elected 2012

Partner Deloitte Touche Tohmatsu
Fellow of the Institute of Chartered
Accountants
Fellow of the Taxation Institute of
Australia
Former President and Treasurer of
Relationships Australia Tasmania
Member of The Royal Yacht Club of
Tasmania's Finance Committee

Summary Financial Report

for the year ended 30 June 2012 >

The financial statements and other specific disclosures are a summary of and have been derived from the audited financial statements of the Royal Flying Doctor Service Tasmania Inc for the year ended 30 June 2012.

The summary report does not, and cannot be expected to provide a full understanding of the financial performance or financial position of RFDS Tasmania as the full report.

A copy of the Annual Financial Statements and Auditor’s Report will be available at the Annual General Meeting and can be provided upon request.

RFDS Tasmania is an association established under the Associations Incorporation Act (Tasmania) 1964, and operates in accordance with the legislative requirements and its Constitution. The accounts are audited each year and a copy lodged with the Business Affairs branch of the Department of Justice.

Statement of Comprehensive Income for the year ended 30 June 2012

Revenue	2012 \$	2011 \$
Bequests	93,143	-
Donations	194,265	95,083
Grants	95,562	95,563
Interest received	68,573	74,647
Rent	38,163	48,406
Other income	15,905	5,823
Total income	505,611	319,522
Expenses		
Employment costs	110,202	94,110
Facilities costs	35,743	60,051
Depreciation and amortisation	63,971	61,156
Administration and other	30,532	33,342
Fundraising and events	8,295	8,320
Medical and other distributions	42,019	15,554
Total expenses	290,762	272,542
Total Comprehensive Income	214,849	46,980

Statement of Financial Position as at 30 June 2012

Assets		2012 \$	2011 \$
Cash at bank and on hand	1	1,505,781	1,226,039
Accounts receivable		-	2,320
Inventories		395	664
Total current assets		1,506,276	1,229,123
Property, plant and equipment	2	405,815	459,506
Total non-current assets		405,815	459,506
Total assets		1,912,091	1,688,629
Trade and other payables		20,886	13,797
Provision for annual leave		8,169	6,645
Total current liabilities		29,056	20,442
Total liabilities		29,056	20,442
Net Assets		1,883,036	1,668,187
Equity			
Capital Maintenance Reserve		600,000	600,000
Accumulated funds		1,283,036	1,068,188
Total equity		1,883,036	1,668,188

Accumulated funds

	2012 \$	2011 \$
Accumulated funds at the beginning of the year	1,068,187	1,021,207
Total comprehensive income for the year	214,849	46,980
Accumulated funds at the end of the year	1,883,036	1,668,187

Notes

1. Cash at Bank comprises current accounts and term deposits with major Australian banks.
2. Property, plant and equipment includes buildings on leasehold land. All assets are depreciated over the shorter of their useful lives or the term of the lease.

Sarah Merridew

Sarah Merridew
Hon Treasurer





In Appreciation >

The RFDS has provided aeromedical services to the people of Tasmania for more than 50 years. This long-term support of the health services has been made possible by our committed supporters throughout Tasmania.

We wish to acknowledge and thank our donors. Your generosity and commitment is invaluable in assisting us to achieve the mission and vision of the Royal Flying Doctor

Service. Special thanks to Mr & Mrs B Faulkner for supporting RFDS Tasmania.

We are deeply grateful to our supporters who choose to pledge a bequest to the RFDS in their will. In doing so, we are able to continue to provide our services into the future. Every gift in every will makes a difference no matter how large or small. RFDS Tasmania recognises the bequest made by the Late Miss Margaret Elizabeth Thorn.

Thanks to our dedicated, hardworking and loyal volunteers who give so generously of their time and skills.

RFDS Tasmania thanks all the individuals and organisations who kindly fundraise to help keep the Flying Doctor Flying.

Thank you for helping us to take the finest care to the furthest corners of Australia.

RFDS Tasmania
Building 90, Launceston Airport
305 Evandale Road
Western Junction Tas 7212
T 03 6391 0504
F 03 6391 8992
E enquiries@rfdse.org.au
> www.flyingdoctor.org.au

How you can help >

The Royal Flying Doctor Service relies on support from individuals, corporations, the government and the community to carry out our life-saving work.

To continue our vital work in the Tasmanian community, we need your support.

To donate:

- > Post your donation to Royal Flying Doctor Service Tasmania, PO Box 1087, Launceston Tas 7250
- > Phone us on **03 6391 0504** or **1300 669 569**
- > Visit our website www.flyingdoctor.org.au to make an online donation.

ABN 93 785 910 050

