

Delivering Services  
within Victoria  
and supporting  
Health Care  
across Australia



ANNUAL REPORT  
**11/12**



Royal Flying Doctor Service  
VICTORIA

*The furthest corner. The finest care.*





**We are a  
world-leading health  
services provider for  
Australia's extensive  
rural areas.**



Cover Picture; Beau Gaunt, 6, of Boronia, enjoying his look inside our aero-medical simulator.

Our thanks to Phillip Gao for his time and skill. Phillip is responsible for the cover picture, those of the Mobile Patient Care service and those taken at the Royal Melbourne Show. Phillip Gao Photography, [www.phillipgao.com](http://www.phillipgao.com)

## Our Patron

We are proud to have The Honourable Alex Chernov, AO, QC, Governor of Victoria and his wife Elizabeth as Patrons of Royal Flying Doctor Service Victoria.



## Contents

<b>Highlights</b>	<b>3</b>
<b>Chairman and CEO's Report</b>	<b>4</b>
<b>Board and Management</b>	<b>5</b>
<b>Health</b>	<b>6</b>
<b>Community</b>	<b>10</b>
<b>Education</b>	<b>14</b>
<b>Keeping the Flying Doctor Flying</b>	<b>15</b>
<b>Donors</b>	<b>16</b>
<b>Supporters</b>	<b>17</b>
<b>Corporate, Health and Community Partners</b>	<b>19</b>

**A concise financial report for 2011/12 is available on request**



# The Year's Highlights

**\$1m**

in funding from Victoria to support the Rio Tinto Life Flight jet in Western Australia



Solid financial performance in Victoria, with contributions of nearly

**\$4,480,000**

Nationally, more than

**40,700**  
patient transports across Australia

New RFDS Victoria Mobile Patient Care service introduced



Nationally, over  
**270,000**  
patient contacts across Australia – that's one every two minutes

An extraordinary contribution to the Flying Doctor Foundation made by the late  
**Elizabeth Telfer**

The Royal Flying Doctor Service of Australia (RFDS) takes the finest care to the furthest corners of our land. Using the latest in aviation, medical and communications technology, the RFDS delivers extensive 24-hour emergency aeromedical and primary health care services to those who live, work and travel throughout Australia.

Established in 1928 by Victorian Reverend John Flynn, the RFDS has grown to become the largest and most comprehensive aeromedical

organisation in the world. It has a fleet of 61 aircraft and operates 21 aeromedical bases and five remote primary health facilities across the country.

Today, the RFDS attends to more than 270,000 patients across Australia every year – that's one person every two minutes.

RFDS Victoria delivers air and road patient transport and a range of rural health programs, including Mobile Dental Care, to strengthen the health

of Victorian communities. RFDS Victoria also raises funds to support greater access to health care throughout Australia.

The RFDS is a not-for-profit organisation. While supported by the Commonwealth, State and Territory Governments, the RFDS relies heavily on fundraising and donations from the community to finance the purchase of aircraft, medical equipment and develop new health programs.



# Chairman and CEO's Report

**It's been a year of firsts for Royal Flying Doctor Service Victoria, and a very exciting time for the organisation!**

**These firsts are consistent with our vision to strengthen the health of Victorian communities and provide support for greater access to health care throughout Australia.**

In 1917 the death of stockman Jimmy Darcy in the remote Kimberley – a death which could have been avoided with proper medical care – touched many Australians and inspired John Flynn, eventually leading to the humble beginnings of the Royal Flying Doctor Service.

In the same way, we're responding to the most urgent needs in rural Victoria and across Australia.

We believe that people everywhere in Victoria should be able to see a dentist, and not be admitted to hospital due to dental disease, that seriously ill patients should be able to get to their treatment or home with the best possible care and we need to continue to support isolated communities across Australia.

This year, we've addressed gaps in these areas.

Before we delve into our achievements in more detail, we would like to acknowledge the outstanding support we continue to receive from our loyal supporters, donors and volunteers. On behalf of the Board, management and staff, thank you!



**The Flying Doctor Foundation also received some significant donations from very generous supporters.**



In a challenging year financially, we are delighted to report that through you, our wonderful donors and supporters, we have maintained our fundraising contributions compared to the previous financial year.

Thanks to your generosity we have been able to support the RFDS across Australia, including again providing \$1 million towards the Rio Tinto Life Flight Jet in Western Australia.

To that end, it's great to hear stories like that of Alan Douglas, where one of our loyal Victorian supporters is treated by the Royal Flying Doctors in the Outback.

Back home, our Victorian Vision has provided the framework for the achievements we've been able to deliver over the year.

We are now operating 'Mobile Patient Care', our own interhospital transfer service for non-emergency patients, across large parts of Victoria. The service transports patients from home to specialist treatment and between hospitals with the greatest possible comfort and the best available care.

Imagine the value of this service for a seriously ill patient in far East Gippsland or the northern Mallee who needs treatment in Melbourne.

The Service, including our RFDS plane at Essendon airport, is already completing up to 1000 patient transfers every month.

We have also developed a partnership with Dental Health Services Victoria and the Australian Dental Association Victorian Branch to commence a trial of a new dental service in the northern Mallee, known as 'Mobile Dental Care'.

We know that by improving oral health outcomes we can improve overall health outcomes. We also know that as a nation, Australia is concerned about access to dental care, with the Commonwealth Government recently announcing a \$4 billion dental package with a focus on children and rural areas. Consistent with this Federal initiative, our Mobile Dental Care service will take dental services and education to some of our more isolated communities – initially in the northern Mallee region.



We have continued this year to raise awareness of RFDS Victoria and our work. We were at the Royal Melbourne Show for the first time, the 'Look! Up in the Sky' education program expanded to include visits to schools across Victoria and we awarded the 'Give Them Wings Scholarship' for rural health students. More generally we continued to increase our community presence, attending numerous conferences and community events.

The Flying Doctor Foundation also received some significant donations from very generous supporters.

We continued to receive great support from our volunteers throughout the year and welcomed a new Board member, Dr Kim Webber, who brings considerable expertise in rural and remote health.

A special mention must go to Mr Peter Kronborg, who resigned from the Board in November 2011 after 11 years of service, including as Chairman. Peter has been, and continues to be, a magnificent contributor to RFDS Victoria. The Board on behalf of the entire organisation thanks him for his wonderful service and wishes him all the best in the future.

On behalf of the Board and management, a big thank you to our staff for their hard work and commitment, that goes well beyond the nine-to-five working day. This commitment and the wonderful efforts of our Board members, donors and supporters give the Royal Flying Doctors in Victoria its heart and soul.

Thanks to this hard work and the firsts we have achieved this year, we are excited about continuing to support our work in remote parts of Australia and grow our services here in Victoria.

**Murray Rogers AM**

Chairman  
RFDS Victoria

**Scott Chapman**

CEO  
RFDS Victoria

# Board and Management



Board Members (left to right) Kim Webber, Denise Reynolds, Bernard Delaney, Robyn Lardner, Bruce Waxman, Rasa Bertrand & Murray Rogers

Photo: Wimmera Mail Times

## Mr Murray Rogers AM

Chair

Commercial Services Advisory Committee  
Investment Committee  
Remuneration and Nominations Committee  
Director of a number of commercial boards  
*Appointed: 13 October 2009*

## Mrs Rasa Bertrand

Deputy Chair

Marketing Advisory Committee  
Remuneration and Nominations Committee  
Retired Director and Manager of sport and media organisations  
Dip Nursing, Grad Dip Midwife,  
Dip Writing and Editing  
*Appointed: 14 December 2009*

## Mr Bernard Delaney

Treasurer

Audit and Risk Committee  
Investment Committee  
Senior Executive – Mining and Upstream Petroleum  
Chair Travellers Aid Australia  
BA, Grad Dip Mgt. FAICD  
*Appointed: 22 March 2011*

## Mrs Denise Reynolds

Audit and Risk Committee  
Investment Committee  
Heritage Sub-Committee  
Company Director  
*Appointed: 16 August 2000*

## Mrs Robyn Lardner

Health Services Advisory Committee  
Business Owner Regional Victoria  
BHSc(mgt)(NSW) MHA (NSW)  
*Appointed: 1 March 2011*

## Prof. Bruce Waxman

Health Services Advisory Committee  
Education Reference Group  
Academic surgeon, Monash University and Southern Health  
BMedSc(Hons), MBBS(Hons), FRACS, FRCS, FACS, MRACMA, MAICD  
*Appointed: 15 October 1992*

## Dr Kim Webber

Health Services Advisory Committee  
Former CEO of Rural Health Workforce Australia and Technical Advisor to the World Health Organization  
BSc (PhD)  
*Appointed: 4 March 2012*

## Senior Management

Scott Chapman, Chief Executive Officer  
Heather Pritchard, General Manager Corporate Services  
Sonya Kennedy, General Manager Marketing and Fundraising  
Gary Layton, General Manager Primary Health Care  
Tim Scott, General Manager Patient Transport

Mr Peter Kronborg resigned from the Board on 23 November 2011 after being appointed on 16 August 2000.





Mobile Patient Care is part of our vision to provide better health care services to Victorian communities.



The new Mobile Patient Care service completes up to 1,000 transfers every month.



## Mobile Patient Care

One of the most significant and exciting initiatives for the year was the start of our new Mobile Patient Care service.

Mobile Patient Care transports patients by road to specialist treatment and between hospitals as comfortably, efficiently and quickly as possible, with the best available care.

The work complements the services provided by the RFDS Victoria plane which also transfers non-emergency patients within Victoria and interstate.

Together the services complete up to 1,000 patient transfers per month.

RFDS Victoria joined with AMT (Australian Medical Transport) to form the new RFDS Mobile Patient Care service, which includes vehicles based in Maffra, Wonthaggi, Mildura, Shepparton, Wangaratta and other parts of the State.

RFDS Mobile Patient Care Registered Nurse Stephen Braithwaite said the new service has been extremely well received by patients and throughout the health sector.

“The thing I’ve noticed most is the overwhelmingly positive reaction from so many people who we deal with on a daily basis.

“It’s been very positive. I’ve always believed in the value of organisations that are community based and community focused.”

Mobile Patient Care is part of our vision to provide better health care services for Victorian communities. It’s also a tribute to the generosity and support of our Victorian donors that we are able to maintain support for services in the Outback, while at the same time improving services in Victoria.

Ros Pollard’s family lives in Naracoorte, 400 kilometres south of Adelaide in South Australia. She suffers from a rare lung condition that can be fatal.

“I was in a predicament with a chyle effusion, where basically lymphatics are leaking fluid into my chest wall. They wanted to do a rare procedure that couldn’t be done in Adelaide - and so the RFDS transported me from Adelaide to Melbourne.”

Ros also used RFDS Victoria’s Mobile Patient Care when being transported between hospitals in Melbourne.

“My parents had been donors to the Flying Doctors but we never had to use it until both Dad and I were faced with life-saving situations.”

*“How very grateful I am to have such a caring and helpful nurse and partner taking me to Monash and bringing me back to Warragul Hospital. I will always remember them.”*

(to Warragul Crew)

*“Nothing but the highest praise for the transport service from Traralgon to the Alfred Hospital and back. Please accept this small donation, I wish I could give more.”*

(to Traralgon Crew)

*“Transport waiting for the plane, transfer completed with minimum of fuss and utmost consideration. Trip to retirement village smooth and with care. Debbie showed care and sympathy for my condition during the trip. Other companies could learn something if they watched these operators.”*

(to Warragul Crew)

*“Thank you RFDS for a 1st class service, your employees Con and Kym were great, very caring and considerate (10 out of 10).”*

(to Kilmore crew)

*“Great crew, very friendly, shouted me a coffee and made me feel like it was a road trip not a trip in an ambulance. Thank you.”*

(to Shepparton Crew)

## Mobile Patient Care Plane Takes Off

Our RFDS Mobile Patient Care plane service completed its first full year of operation, with the service steadily building its operations throughout the year.

In June it recorded its highest monthly total for the financial year (with 24 patient transports). This included a flight to Darwin and another to Hervey Bay.

RFDS Victoria runs the service, which complements the Mobile Patient Care road service, with the support of the RFDS South Eastern Section.

Based at Essendon Airport, the non-emergency patient transfer service provides Victorians living in rural and regional areas with specialist care during transfers to and from home, hospitals and treatment, across the State and interstate if needed.

This email was received from Mr Alan Werry in April, following the transport of his father in law, Roger Chalker, from Essendon to Sydney in RFDS Victoria’s Mobile Patient Care plane.

After arriving in Sydney and although nearly 90, Roger’s condition improved and he took great pleasure in meeting his first great grandchild, Benjamin.

Hi Eva,

*May I express the gratitude of Roger and his family for all your help in providing his transport to Sydney. We had been through a harrowing time trying to arrange his move until your involvement.*

*If the care and compassion of the other organisations involved prior to our approach to you had been of the quality you displayed, an earlier and better outcome for Roger would have eventuated.*


*Again, we thank you personally for the help you provided and express our appreciation to the Flying Doctor Service for all that you did.*

Regards,  
Alan Werry

Sadly, in August Roger died peacefully in his sleep.





The Mobile Dental Care program will reduce the reliance on emergency treatment and avoid hospital admissions. 



Left to right: RFDS Victoria Chair Murray Rogers, Dental Health Services Victoria Board Director Kathy Bell and Victorian Health Minister David Davis



With a team of volunteer medical students and supervisory nurses we were able to give participants health tips and a 'roadworthy' certificate for passing their Pit Stop health check. 





## Mobile Dental Care

A new partnership has been established between Royal Flying Doctor Service Victoria, Dental Health Services Victoria and the Australian Dental Association Victorian Branch to introduce a Mobile Dental Care service.

The service is a first for the RFDS in Victoria and will take dental services and oral health promotion into some of Victoria's more isolated communities, initially in the northern Mallee with a focus on Mildura and Robinvale.

The northern Mallee was selected as the first stop for the service as it has limited access to dental services, high rates of oral diseases and little access to oral health promotion programs.

Using the new Mobile Dental Care vehicle, volunteer dentists and dental students take dental services into communities. This will increase access to dental services for people in regional and rural communities without the need for them to travel many kilometres to a clinic in a major regional centre.

Victorian Health Minister David Davis is a strong supporter of the initiative:

*"Enhancing the oral health of Victorians is an important priority for all of us and requires significant attention and investment in our public dental services."*

*"The Mobile Dental Care Program will reduce the reliance on emergency treatment and avoid hospital admissions by educating people about their oral health and referring people for early intervention treatment."*



**Over 2,000 people undertook the mechanically themed health check involving Chassis (waist measurement), Torsion (flexibility), Exhaust (smoking) and Oil Pressure (blood pressure) checks.**



## There's no show like it!

For some, the Royal Melbourne Show is a wonderful opportunity to take the children to see the extraordinary collection of animals and livestock, food and wine, arts and crafts. For others, it's a chance to enjoy carnival rides, showbags, live entertainment and more.

This year, in a first for RFDS Victoria, it was our chance to talk with some of the 450,000 people who visit the Show each year. Despite experiencing Melbourne's four seasons in one day many times over, staff and volunteers were able to impart our stories with children and adults of all ages.

With the aeromedical simulator we were able to give children, and interested adults, the chance to see what it's like to step inside one of our planes, whilst many took the time to take a 15 minute Pit Stop health check.

With the generous support of GlaxoSmithKline, over 2,000 people undertook the mechanically themed health check involving Chassis (waist measurement), Torsion (flexibility), Exhaust (smoking) and Oil Pressure (blood pressure) checks.

With a team of volunteer medical students and supervisory nurses we were able to give participants health tips and a 'roadworthy' certificate for passing their Pit Stop health check.


A raffle with some amazing prizes and the sale of RFDS merchandise rounded out 11 fun-filled days at the Show.





Left to right: RFDS Victoria CEO Scott Chapman, Scholarship Recipients Ella Bouman and Kara Hazelman, and Rural Health Workforce Australia, Business Development Manager Kate Hardiman



I want to help  
reduce the  
inequalities  
faced by rural  
communities  
when it comes  
to healthcare. 





# Community

## Supporting Those in Need

In another important initiative, RFDS Victoria is now supporting people affected by the suicide of a friend or family member. Thanks to the generous support of the Bayside Auxiliary, RFDS Victoria has joined with the Northern Mallee Primary Care Partnership to fund the Life After Suicide Support Group for people in the Sunraysia region.

Group leader Maria Cricelli, whose husband committed suicide two years ago, emphasized the importance of the service.

*"I didn't really leave the house for about six months. It's as if everyone is staring at you because you know they know what happened. I kept asking, 'why?' and I still do today."*

Facilitator Rebecca McDonald said, *"it's not just about information, its going to be about fitness and health and keeping your mind and body in good health as well."*

*"It's about knowing that they've got someone to call on if they need it."*



**It's going to be about fitness and health and keeping your mind and body in good health as well.**



## Give Them Wings

The first recipients of the Give Them Wings Scholarship have been announced as part of our advocacy for better health services in rural and regional Victoria.

The Scholarship is designed to encourage the next generation of nursing and allied health professionals from rural communities, with the aim of having more health professionals return to practice in rural Victoria.

Ella Bouman from Panmure in south west Victoria and Kara Hazelman from Kyabram in central Victoria are the inaugural recipients of the scholarship, which is awarded by RFDS Victoria in partnership with Rural Health Workforce Australia, and made possible by generous funding from the Bayside Auxiliary.

Ella plans to combine nursing and farming after she graduates and Kara would like to practice physiotherapy in regional Victoria.


Kara says *"The scholarship is a fantastic help and it's an honour to be associated with the Royal Flying Doctor Service, who have done so much to support rural health."*

*"I want to help reduce the inequalities faced by rural communities when it comes to healthcare."*

Each of these inspirational young women received funding of \$2,500 towards their university costs and an RFDS experience.





An outstanding and enjoyable Outback Tour – your attention to detail in its preparation and execution was phenomenal. 



This year some 34 volunteers spent an estimated 1,030 hours handling 33,000 receipts and 60,000 items of Christmas merchandise! 





# Community

## In the Footsteps of Flynn

An inspiring first for the annual Outback Tour in May, which this year followed 'In the Footsteps of Flynn.'

Eighteen of our loyal supporters and donors enjoyed an intrepid journey, going to RFDS founder, the Reverend John Flynn's birthplace in Moliagul in Western Victoria, across to South Australia and up to Beltana where Flynn created the Australian Inland Mission.

Highlights of a fabulous tour included being welcomed at RFDS bases in Port Augusta and Broken Hill, exploring the far outback town of Silverton, flying over the spectacular Wilpena Pound in the beautiful Flinders Ranges and travelling by boat up Spencer Gulf accompanied by playful dolphins.

*"An outstanding and enjoyable Outback Tour – your attention to detail in its preparation and execution was phenomenal making it such a rolling pleasure for us every day."*

Barbara Strange

*"Our trip was absolutely wonderful - many thanks for the entire organisation and the way you interacted, assisted and gave valuable information to the group."*

Marion Cairnduff

*"Thanks for the most memorable trip – hopefully there will be more to come."*

Phillip King

*"Thank you for all your support and patience and your wonderful organisation."*

Trish Stanway

*"I am writing to thank you for the wonderful trip I recently experienced with you. It was superb, I loved it and will always remember it for the rest of my life."*

Beverley Rodda

## Summer Heroes Race Day

In another first during the year, RFDS Victoria took part in the Summer Heroes Race Day at Flemington. In what was a great day at the Races, our volunteers and work were recognised alongside organisations such as the CFA, SES, Life Saving Victoria, and St John's Ambulance.

In what was an obvious omen – Flyingcon won the Flying Doctor Plate!

## Staff and Volunteer Christmas Catalogue

Each Christmas RFDS Victoria volunteers turn into Santa's little helpers, fulfilling our Christmas orders for cards, calendars, diaries and puddings.

This year some 34 volunteers spent an estimated 1,030 hours handling 33,036 receipts and 60,000 items of Christmas merchandise!

## RFDS Victoria Events

In August our inaugural 'Going the Distance' dinner was held at the Athenaeum, joining the RFDS Week luncheon in May and the John Flynn luncheon in November as milestone celebration events for the year.

In an informal but lively presentation at the Athenaeum, our guest speakers provided personal insight into what it takes to "Go the Distance" in their own fields of endeavour. John Bertrand (America's Cup Hero and philanthropist) and Lee Cunxin (International Ballet Dancer and author of 'Mao's Last Dancer') led the way. We could not have been more delighted with Kevin Bamford relaying to us his emotionally charged account of his horse – Americain – winning the Melbourne Cup in 2010.

We were also delighted to have the National Chair of RFDS Australia, Major General Michael Jeffery AC AO (Mil) CVO MC, provide us with his views on the health of Australians and the part the RFDS has played in this in the past and will continue to play in the future.

These events give us a chance to thank our loyal and generous supporters and in another first, the Awards and Recognition Program to recognise outstanding donors and volunteers was launched at the Flying Doctors Week luncheon, which commemorates the first Flying Doctor flight in May 1928.

Almost 200 people attended the lunch at Sofitel on Collins in Melbourne.

International award winning photographer Michael Coyne was the keynote speaker, sharing his fascinating experiences as a photo-journalist in the Middle East, India and Australia.

The John Flynn Luncheon in November was also at the Sofitel. Melbourne Lord Mayor Robert Doyle was the keynote speaker and gave an entertaining address about his vision for Melbourne.



**Almost 200 people attended the lunch at Sofitel on Collins in Melbourne, during Flying Doctor Week in May.**



# Education



The Look! Up in the Sky program explains the important role the Royal Flying Doctor Service has played in Australia since it started in 1928.

Woomelang Group School  
Quotes from Prep/1/2:

**It was awesome.**

Angus

**It was cool because  
you could touch  
everything in the plane.**

Paddy

**It was cool because  
we got to press buttons.**

Isabell

The Look! Up in the Sky education program has taken an exciting step forward over the last year, commencing an extensive program of school visits with the aero-medical simulator – a replica of the fuselage of a Flying Doctors plane.

The visits have been received exceptionally well at schools across Victoria and the kids love hearing about the Royal Flying Doctor Service and exploring the fuselage which is fitted out with medical equipment.

Carisbrook Primary School hosted a visit, and Principal Matthew Pearse said the students had enjoyed the experience.

*"Speaking to a couple of the kids, I know they really enjoyed going inside the simulator," he said.*

*"For some of them, it was the first time they'd ever been inside a plane, so that was a real highlight.*

*"I think it's great that being where we are in a rural community, we've been able to see what the Royal Flying Doctor Service does and how it delivers that service."*

There have been 112 presentations at 57 different schools, with some 2,800 students attending. The visits add to the education program which has also received strong support from schools.

The Look! Up in the Sky program explains the important role the Royal Flying Doctor Service has played in Australia since it started in 1928, and includes key learning areas such as history, geography, maths, English and health.



# Keeping the Flying Doctor flying

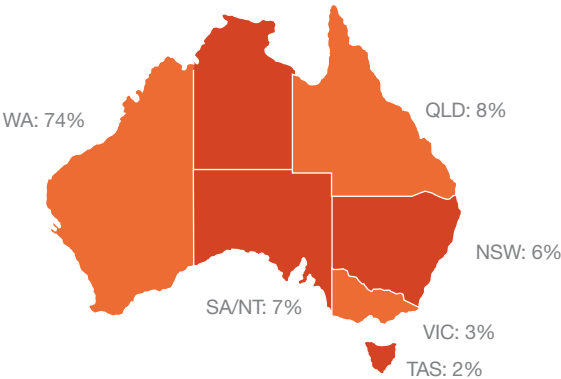
Donations and fundraising by supporters of the Royal Flying Doctor Service are vital to the organisation continuing to provide its services.

This year organisations and individuals have contributed \$4,479,800 to RFDS Victoria in what has been a challenging financial period for Australia.

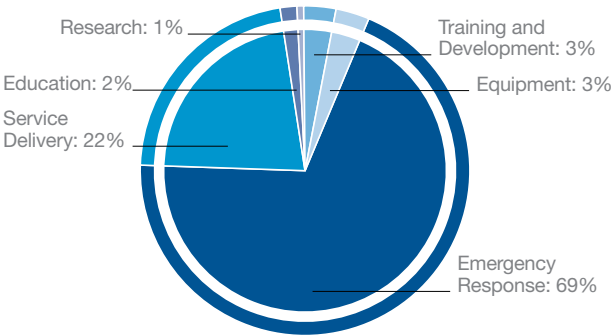
RFDS Victoria has again contributed funding to a range of programs across Australia, with the highlight being the contribution, for the third year in a row, of \$1 million to the Rio Tinto Life Flight Jet in Western Australia.



Fundraising Investment by State



Fundraising Investment by Activity





# Donors



It is important knowing that I am contributing to keeping the 'Flying Doctor flying' now and into the future.



Left to right: RFDS Victoria Chair Murray Rogers, Alan and Eleanor Douglas and RFDS Victoria CEO, Scott Chapman

## Flying Doctor Foundation

The late Elizabeth Telfer has made a truly extraordinary contribution and a fund has been established as part of the Foundation known as 'The Elizabeth Telfer Royal Flying Doctor Gift.'

In another very significant contribution, Alan Douglas, who has been a passionate RFDS supporter and donor for forty years, has taken steps to establish the Douglas Family Gift.

As a perpetual fund, the Flying Doctor Foundation will use two thirds of the annual earnings to support RFDS projects and programs with the remainder reinvested in the fund.

Other committed and generous supporters chose to nominate the RFDS in their Will, like Elaine Forde of Mount Waverley.

*"It means a great deal to me to support the Royal Flying Doctor Service, not only as a donor, but also by including them in my Will. By doing so, I am able to make donations to the organisation now as my budget allows as well as support them into the future."*

*"It is important knowing that I am contributing to keeping the 'flying doctor flying' now and into the future."*

## \$50,000 Douglas Family Gift

"I've now had it rewarded," Alan Douglas said of his exceptional support. During the year, towards the end of a 13 day tour through the Kimberley, Alan experienced an acute problem with his bladder and needed some medical attention quickly.

In his understated way, Alan said, "it was getting a bit uncomfortable." In fact, Alan needed urgent attention and was at risk of serious health implications, including kidney damage.

A Royal Flying Doctor Service crew headed to the Bungle Bungles from Derby, met Alan at the airstrip and immediately inserted a catheter. "They were just exceptional. There was no mucking around," Alan said. "The waterworks are better now than they were before."

Alan Douglas has three daughters and had already decided to set up a fund in the Douglas name before his first hand encounter in the Kimberley. "It just added a bit of adventure," he said.

Mr Douglas said he understood the long tradition of service in rural Australia and helping people in need, embodied by the Royal Flying Doctor Service.

"I look at the Flying Doctor as the thing I can support as a result of my Christian upbringing. It's just fantastic."



# Supporters

## Our Supporters >

We wish to acknowledge and thank our 28,000 donors. Your continuing generosity and commitment throughout the years is invaluable in assisting us in achieving the mission and vision of the Royal Flying Doctor Service.

The Royal Flying Doctor Service Victoria is also very appreciative of being a beneficiary of a number of estates, trusts and foundations which contribute enormously to our work and the services we provide.

Thank you to our dedicated, hardworking and loyal volunteers who give so generously of their time and skills.

### Individuals:

F Austin  
B Barnett  
J R Brown  
P Campbell  
G Clarke  
R Evans  
K Feenstra  
D Hardy  
B & P Hedt  
A Kantor  
E Metcalfe  
J Murphy  
B & H Neilson  
R Norman  
J & S North  
C O'Brien  
G & B Organ  
B R Overs  
R Prowd  
L Ramsay  
C & V Robb  
J Thomas  
L Tyack  
G Vickers  
M Wyeth  
Anonymous (3)

### Trusts and Foundations:

Bell Charitable Fund  
The PEG Bellair Endowment  
Philip & Vivien Brass Charitable Foundation  
E C Curwen-Walker Charitable Trust  
The Flew Foundation  
Geelong Community Foundation  
The Isabel & John Gilbertson Charitable Trust  
Lord Mayor's Charitable Foundation – Eldon and Anne Foote Trust  
Gras Foundation Trust  
The Kimberley Foundation  
Joyce Adelaide Healy Charitable Trust Fund  
Amelia Eliza Holland Trust  
The Bob & Emma House Foundation  
The Russell & Yvonne Mee Endowment  
The Marion Popplewell Charitable Trust  
Roger Riordan, Cybec Foundation  
The John & Margaret Schneider Charitable Trust  
State Trustees Australia Foundation  
S.T.A.F. Mary Nicholls  
S.T.A.F. Edith Helen Sedlar  
The Stuart Leslie Foundation  
Victorian Community Foundation – The Ruth Fagg Foundation  
Anonymous (5)

### Flying Doctor Foundation:

The Estate of the late Elizabeth Telfer  
The Douglas Family Gift

### Estates:

Estate of Bradbury, Stephen John  
Estate of Gibb, Ronald William  
Estate of Kershaw, Ronald  
Estate of Martin, Kenneth  
Estate of Raymond, Anne  
Estate of Sporer, Eric  
Estate of Wilkinson, William  
Anonymous (14)

### Organisations:

Giving Hope Pty Ltd  
Reece Australia Limited

## Lasting Legacies >

We would like to honour and recognise people who have included the Royal Flying Doctor Service Victoria in their Will. In doing so, we will be able to continue to provide our services into the future. Every gift in every Will makes a difference no matter how large or small.

### John Flynn Society Confirmed Bequestors:

D B Adams	J Dukes	L Irving	P Manger	J Sculthorpe
E Allison	W Elliott	D Jacka	N May	M Spence
E Barclay	S Evans	K James	B & J Medwin	P Townsend
S Barrand	G Fitts	N Jury	M Morgan	J & L Trevan
S & K Brunton	E Forde	JW & JR Kemp	P K Morris	I Wake
J Buckle	J Fraser	M J Kennedy	I Morton	J Walker
M Cairnduff	K Gilbert	I E Kerr	R Nicholls	D W Weir
F Cameron-Granville	G Gillard	L Kuill	H Norris	J G Wellings
D H Carr	G Gray	G Little	John VL Owen	S West
N Carroll	L Grenfell	M Lundberg	M Powell	A Whelan
W J Collins	D Hauser	L Lyons	W Regan	G & G White
N Cook	R Hastings	D McCormack	D & A Retchford	C Williams
M & M Cullinan	J Henderson	D McIlvena	EOC Reyntjes	A Wilson
M Deverson	M Hill	R McIntyre	R Richards	Anonymous (17)
B Dittmann	S Hosken	C McLean	M S Rix	
	K Hyndes	B Main	WM & RC Rogers	





For the first time we are now operating 'Mobile Patient Care', our own road transport service for non-emergency patients. 🗨️



Thank you to our dedicated, hardworking and loyal volunteers. 🗨️





# Corporate, Health and Community Partners

The Royal Flying Doctor Service Victoria relies on the continued support of donors, volunteers and community, health and corporate partners.

It's their extraordinary contribution that allows us to support greater access to health care throughout Australia and to grow our services in Victoria.

We are very grateful for their support.



**The continued support of our donors, volunteers and partners allows us to grow our services in Victoria and support health care across Australia.**



Left to right: RFDS Victoria Bayside Auxiliary Secretary Karen Russell, President Jan Jenkins and Treasurer Wendy Stone (seated)

## Community Partners

(with \$5000 or greater contribution)

Bayside Auxiliary

Australian Chinese Events Committee

Gippsland Lakes Community Health

Trakmaster Off-Road Caravan Club

Tour de Cure

Equestrian Entertainment

The Outback Car Trek

Northcote Lions Club

Y Service Club of Bendigo Inc

Department of Defence –  
Defence Material Organisation

Classic on Coves

Colombo Creek Classic

## Health Partners

Dental Health Services Victoria

Rural Health Workforce Australia

Australian Dental Association  
Victorian Branch

VACCHO

La Trobe University

Northern Mallee Primary  
Care Partnership

## Corporate Partners



GlaxoSmithKline



BAE SYSTEMS



# How you can help >

The Royal Flying Doctor Service relies on support from individuals, corporations, the government and community to carry out our life-saving work.

To continue our work in the Victorian community, we need your support.

Make your donation to RFDS Victoria by calling us on **1300 669 569** or by going to **[www.flyingdoctor.org.au](http://www.flyingdoctor.org.au)**.

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**VICTORIA**